



Microsoft® Outlook/Exchange Server Integration - DATA SHEET

Practice Management

- Time and Expense Entry
- Relationship Management
- CRM for Law Firms
- Marketing
- Collections
- Docketing
- Conflict Management
- 2-way integration with Microsoft Outlook/Exchange

“WE NEEDED A WAY TO SYNCHRONIZE ALL OF OUR IMPORTANT INFORMATION SO WE ARE ALL ON THE SAME PAGE. RAINMAKER PROVIDED US THIS CAPABILITY.”

- Firm Partner

RainMaker’s Microsoft Outlook/Exchange Server Integration provides real-time, two-way synchronization of clients, matters, contacts, collection and docket activities between Practice Management and Microsoft Outlook/Exchange Server. This integration improves productivity and ease of use by allowing a user to manage contacts, docket events and collection activities while in Microsoft Outlook, or after downloading them from Microsoft Outlook to a PDA.

Contact Management Users have access to key contact and client information such as name, address, phone, fax and email address. Each contact has the RainMaker Practice Management designated contact type and owner information. The firm may select to set filters limiting those contacts that they wish to synchronize with Microsoft Outlook.

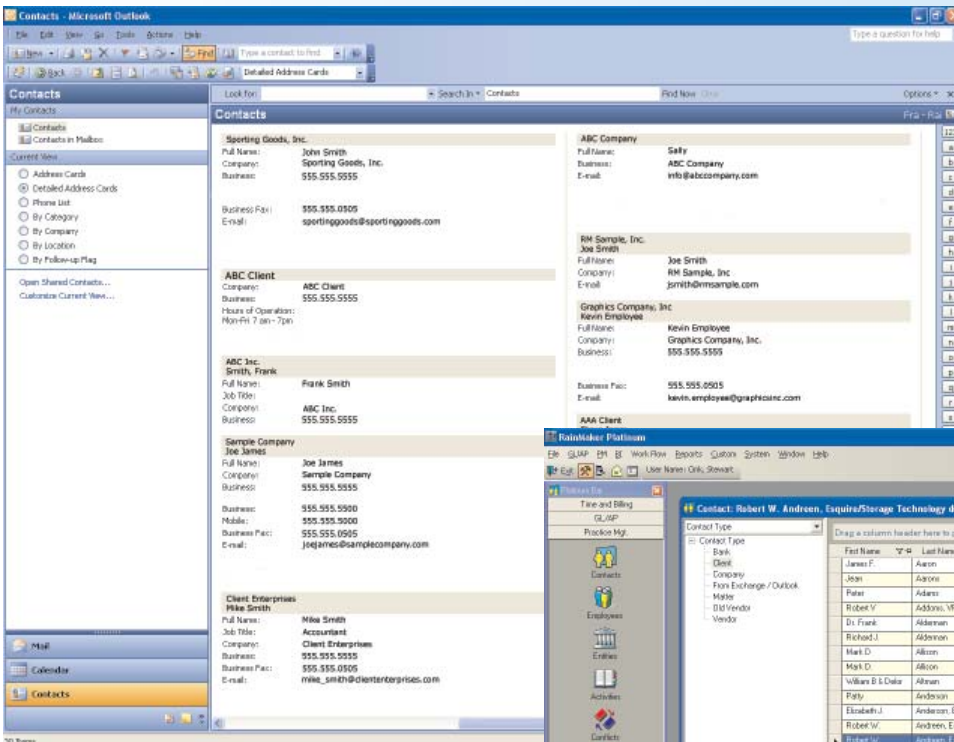
Based on security assigned by the firm, a user may either view or edit information on the contact screen. Information entered in Microsoft Outlook will immediately be synchronized with the RainMaker Practice Management system. Information entered in a handheld will update the RainMaker Practice Management system the next time it is synchronized with Microsoft Outlook.

The Microsoft Outlook integration with scheduled docket events or collections activities works much the same way as contacts. Events and activities appear for the “scheduled employee” in his or her Microsoft Outlook Calendar. Changes made to scheduled activities from Microsoft Outlook or a Palm device will be synchronized with the PM database just as with contacts.

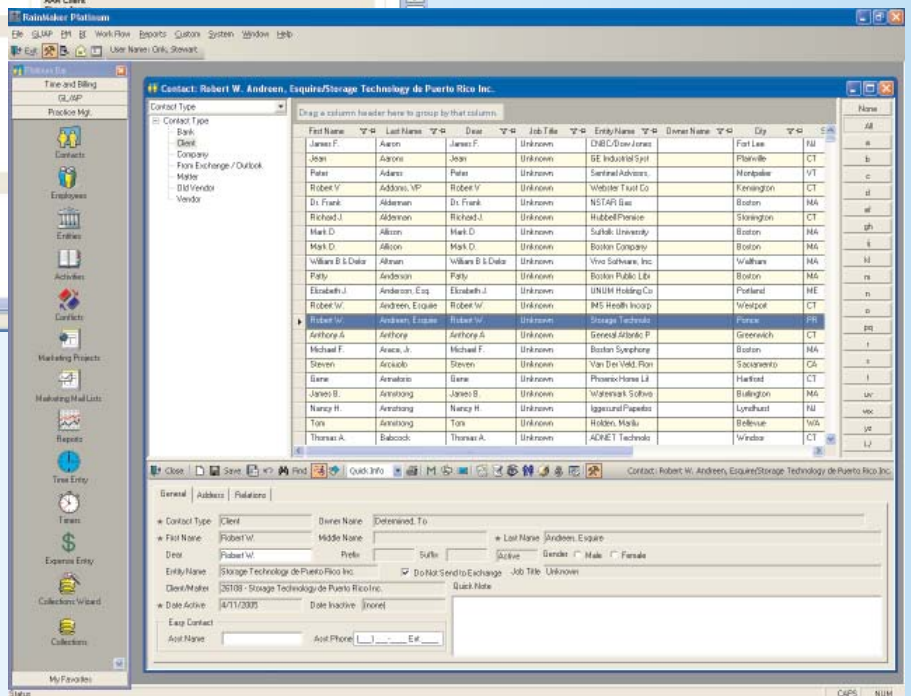


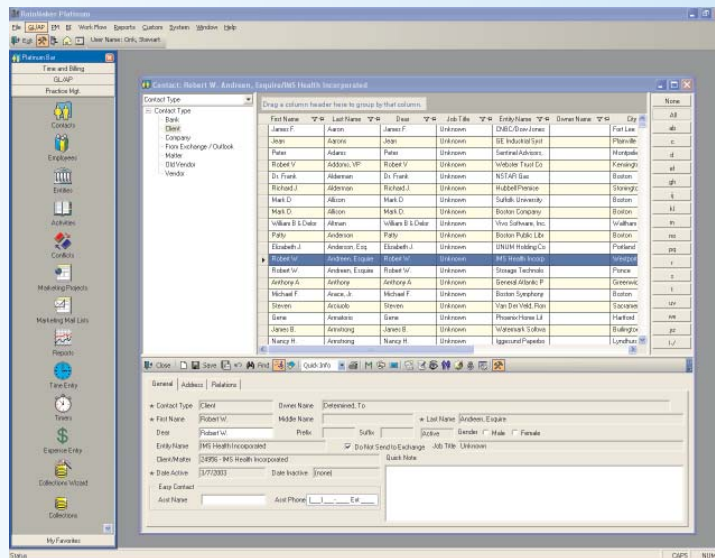


Microsoft Outlook



RainMaker Software, Inc.





“We need a way to...”	RainMaker Platinum provided:
Provide easy access to all contact information.	Real-time, two-way integration with Microsoft Outlook which gives our attorneys and others easy access to a firm-wide rolodex of contacts. Microsoft Outlook is instantly updated once any new contact or activity information is entered into Practice Management.
Get remote access to all firm information.	Access to critical information from remote locations via VPN or deployment by handheld devices. RainMaker Practice Management also synchronizes edits and new entries done on handheld devices.

Write Your Own Success Story
 To learn more about the RainMaker Platinum Solution, please contact the sales department at 800.341.4012 x3413, legalinfo@rainmakerlegal.com or www.rainmakerlegal.com/contactus/.

