



Conflict Management - DATA SHEET

Practice Management

- Time and Expense Entry
- Relationship Management
- CRM for Law Firms
- Marketing
- Collections
- Docketing
- Conflict Management
- 2-way integration with Microsoft® Outlook/Exchange

“WE NEEDED A COMPREHENSIVE SYSTEM FOR CONFLICT SEARCHING THAT WOULD HELP US MAKE FACT-BASED, FIRM-WIDE DECISIONS. RAINMAKER PROVIDED US THE CAPABILITY.”

-Executive Director

RainMaker's Platinum **Advanced Conflict Avoidance** module helps your firm manage conflicts of interest by utilizing the latest in search engine technology to perform critical searches through the entire database.

Advanced Conflict Avoidance integrates the use of the dtSearch™ engine – one of the fastest and most powerful search engines on the market today. You can perform unlimited Boolean searches with phonetic and proximity capabilities. By utilizing the fuzzy logic capability, the module can assist you in determining which results are the most critical. In addition, it allows you to filter your searches for more precise answers. You can drill down into the details of any hit on the results screen. You have the ability to set a limit of the number of hits to eliminate “runaway” and useless results. Searches that produce too many results can be further refined by adding additional criteria such as city, state or zip code. Advanced Conflict Avoidance will also keep a history of all your searches along with the results of each. Any search can be rerun, should there be a need.

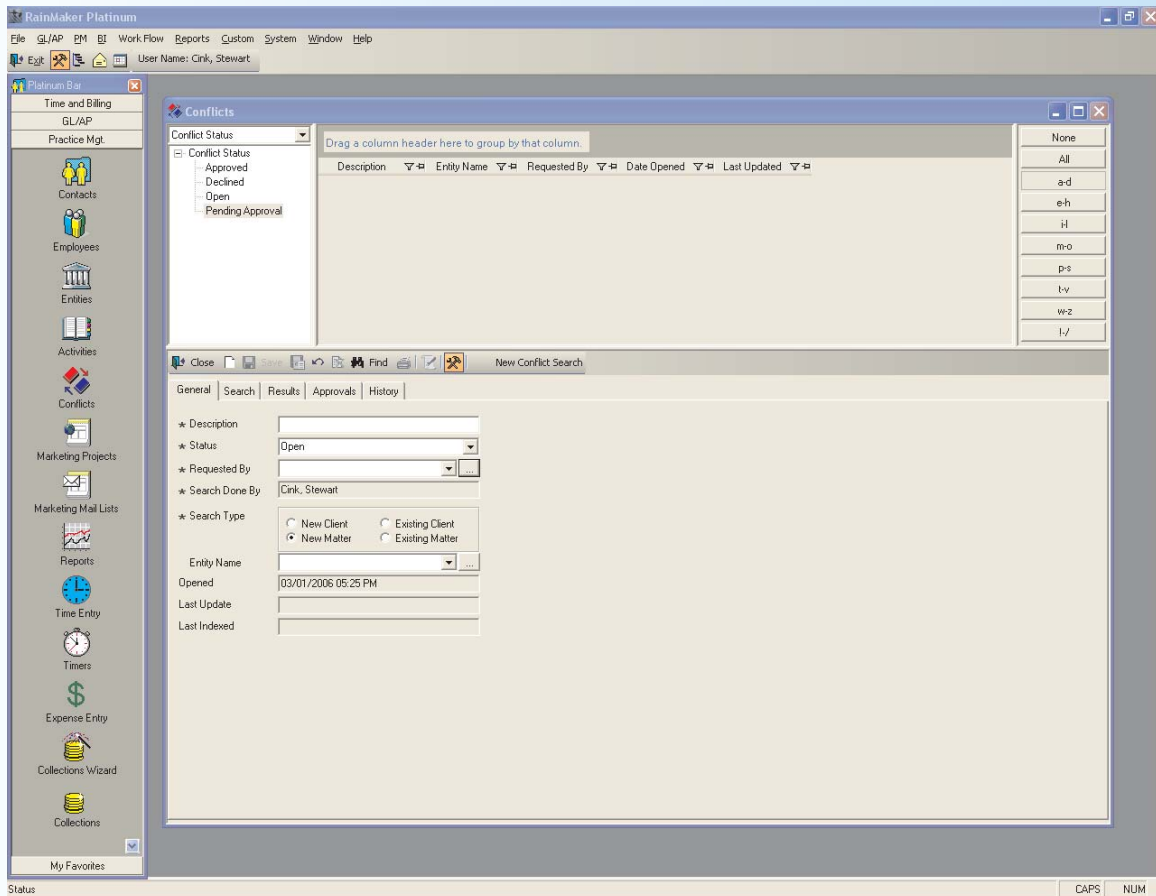
Advanced Conflict Avoidance not only speeds up the conflict process but also uses a more thorough method of searching. Because it is a knowledge-based system, Advanced Conflict Avoidance explores all areas of the database – clients, matters and contacts, including all notes and related items.

Using Microsoft® .NET technology just point and click to manage your conflicts.





Firms now have the ability to search the U.S. Government's Specially Designated Nationals (SDN) database. This database of known terrorists and affiliates can be downloaded periodically and included as part of any conflict search. The results yield an exhaustive analysis of all items that will affect your firm's decision to take on a new client.





“We need a way to...”	RainMaker Platinum provided:
Quickly enter and look up all information without having to re-key.	A way for all entities and related parties to be entered into the New Case workflow module. When everything is entered, a search is run and the data is saved, pending approval. All future searches also look at the pending data for potential conflicts. Upon approval, all pending data is updated into the entity and contact tables, eliminating the need for re-keying.
Save time by quickly and easily finding the record that has caused the conflict.	Results Drill Down: An easy way to drill down to the record that has caused the conflict by clicking on any of the items in the results.
Process concise and detailed reports.	Detail and summary reports to aid in conflict resolution.

Write Your Own Success Story

To learn more about the RainMaker Platinum Solution, please contact the sales department at 800.341.4012 x3413, legalinfo@rainmakerlegal.com or www.rainmakerlegal.com/contactus/.

